Insights from Mercer's **Executive Outlook** study on the 2023 business climate

We canvassed the views of over 400 CEOs and CFOs globally to learn more about how they viewed the economic outlook and how this was impacting their 2023 talent decisions. Read on for our top findings. How is this impacting your thinking on your people agenda? What will you do different in 2023?

Both CFOs and CEOs are more concerned about the impact of inflation than a recession. That said, there is more concern about a global recession than a local one.



Inflation

are more concerned about the impact of inflation on their business than a recession

Recession

are more concerned about the impact of a recession on their business than inflation

Cost and available labor

are more concerned about the cost and availability of labor than a recession or inflationary challenges

Over half of our respondents expect inflation to remain the same or increase in 2023.



20% higher



32% same



43% lower

How is the economy impacting business and people plans? More than half our respondents expect wages and supply costs to continue to

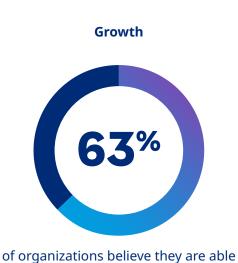
rise in the next year. However, the majority expect they will be able to pass on higher costs to their customers. Anticipate an increase in ...

Inflation





Inflation



to pass on costs to their customers

themselves for a deepened recession. Plans include:

Although inflation is a greater concern for most, executives are bracing



and automation

3. Change business/product mix

1. Increase the use of AI

response to market demands.

2. Increase strategic partnerships

People 1. Increase variable staffing model

2. Accelerate reskilling

- 3. Hiring freeze/hire critical roles only
- Cost

2. Review and/or expand low-cost

well-being investments 3. Outsource investment

responsibilities

1. Reduce travel/freeze expenses

Cost and available labor Workforce models are sufficiently agile to ...

With continued optimism, six in ten organizations say their workforce

However, only 35% believe their model could scale talent needs up or down in

model is sufficiently agile to pivot talent across the business.

Pivot talent from one area to another

Quickly scale talent needs up and down

Want to learn more? Read our executive outlook paper and

reach out to your Mercer consultant to discuss how these trends might impact your strategy for 2023.

A business of Marsh McLennan